

# Certificate IV in Finance & Mortgage Broking (FNS40815)



To complete your application form:

- 1. Complete all the questions by typing or writing into the spaces provided. Fields marked with \* are compulsory
- 2. Read and sign the declaration at the end of the form by typing your full name
- 3. Provide a copy of only one form of ID (e.g., driver's licence, passport, birth certificate, Medicare card)
- 4. Save or scan and then email the completed enrolment form along with a scanned copy of your ID to pathways@publicaccountants.org.au

| 1 Persona                    | I Information                        |
|------------------------------|--------------------------------------|
| Salutation*:                 | Dr Mr Mrs Ms Miss Other              |
| Full Name*:                  |                                      |
| Preferred Name:              | Gender*: Male Female Other           |
| Date of Birth*:              |                                      |
| Permanent Reside             | ntial Address (Cannot be a P.O. Box) |
| Street Address*:             |                                      |
|                              | Suburb*: State*:                     |
|                              | Postcode*: Country*:                 |
| Business Details             |                                      |
| Company:                     | Job Title:                           |
| Street Address<br>or PO Box: |                                      |
|                              | Suburb: State:                       |
|                              | Postcode*: Country:                  |
| Primary Mailing Ad           | ddress*: Residential or Business     |
| LinkedIn URL:                |                                      |
| Office Phone:                | ( ) Home Phone*: ( )                 |
| Mobile Phone*:               |                                      |
| Primary Email*:              |                                      |
| Other Email:                 |                                      |

# 2 Unique Student Identifier (USI)

All students undertaking any Nationally Recognised Training delivered by a Registered Training Organisation (RTO) are required by law to provide a USI. We cannot issue your Qualification or Statement of Attainment without a USI. To create a USI please visit www.USI.gov.au

Your USI\*:

| Course and Modules Note (Office use only):   |                 |        |       |  |  |
|--|-----------------|--------|-------|--|--|
| Certificate IV in Finance and Mortgage Broking<br>(FNS40815)                                   | Online<br>Price | – RPL  |       |  |  |
| Full Course Enrolment Discount   | \$495           | Yes No | \$371 |  |  |
| Units of Competency  |                 |        |       |  |  |
| FNSCRD401 Assess credit applications   | \$45            | Yes No | \$34  |  |  |
| FNSCRD402 Establish and maintain appropriate security  | \$45            | Yes No | \$34  |  |  |
| FNSCRD403 Manage and recover bad and doubtful debt   | \$45            | Yes No | \$34  |  |  |
| FNSCRD404 Utilise the legal process to recover outstanding debt                                | \$45            | Yes No | \$34  |  |  |
| FNSCRD405 Manage overdue customer accounts   | \$45            | Yes No | \$34  |  |  |
| FNSCUS402 Resolve disputes   | \$45            | Yes No | \$34  |  |  |
| FNSINC401 Apply principles of professional practice to work in the financial servicse industry | \$45            | Yes No | \$34  |  |  |
| FNSRSK401 Implement risk management strategies   | \$45            | Yes No | \$34  |  |  |
| Elective Units   |                 |        |       |  |  |
| FNSCRD503 Promote understanding of the role and effective use of consumer credit               | \$45            | Yes No | \$34  |  |  |
| BSBCMM301 Process customer complaints  | \$45            | Yes No | \$34  |  |  |
| BSBCUS403 Implement customer service standards   | \$45            | Yes No | \$34  |  |  |
| BSBWOR501 Manage personal work priorities and professional development                         | \$45            | Yes No | \$34  |  |  |

Are you a new student to the Certificate IV in Finance and Mortgage Broking Yes No with us? If yes, non-refundable application fee of \$150 will be charged.\*

\*The application fee is to cover the administrative work for processing multiple payments for your unit fees, setting up your student records, and organising credit transfer if applicable. This would be rebated to you in the form of full course enrolment discount if you pay the full course fee upfront.

| Membership No.   |  |     |    |
|------------------|--|-----|----|
|                  | AFA FPA SMSFA IFAAA CPA CA IPA   |     |    |
| Have you previou | sly studied with Mentor Education*? (Previously known as RG146 Training Australia) | Yes | No |

### 4 Study Reason

Of the following categories, which BEST describes your main reason for undertaking this course?

| To get a job                     | To develop my existing business     | Personal interest or self-development |
|----------------------------------|-------------------------------------|---------------------------------------|
| To start my own business         | To try for a different career       | Other reasons                         |
| To get a better job or promotion | It was a requirement of my job      |                                       |
| I wanted extra skills for my job | To get into another course of study |                                       |

# 5 Language and Cultural Diversity

| In which country were you born*?                                |   |
|---|---|
| Australia Other, please specify:                                |   |
| Do you speak a language other than English at home*?            |   |
| No, English only Yes, please specify:                           |   |
| How well do you speak English*?                                 | Very well Well Not well Not at all                |
| Are you of Aboriginal or Torres Strait Islander origin*?        | No Yes, Aboriginal Yes, Torres Strait Islander    |
|   |   |
| 6 Disability  |   |
| Do you consider yourself to have a disablity, impairment        | or long-term condition*? Yes No                   |
| If YES, please select the area(s) in the following list: (You n | nay indicate more than one area)                  |
| Hearing/deaf Physical Learn                                     | ing Intellectual Vision Acquired brain impairment |
| Mental Illness Medical Condition                                | Other, please specify:                            |

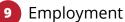
# 7 Schooling

What is your highest COMPLETED school level\*?

| Year 12 or equivalent   | Year 11 or equivalent | Year 10 or equivalent |
|---|-----------------------|-----------------------|
| Year 9 or equivalent  | Year 8 or below       | Never attended school |
| In which YEAR did you complete that school le   | vel*?                 |                       |
| Are you still attending secondary school*?  | Yes No                |                       |
| Did you complete Year 12 in Australia*?   | Yes, what year?       | No                    |
| Please provide the name of the suburb/town v<br>postcode of your permanent home residence | Suburb/town:          | Postcode:             |

### 8 Previous Qualifications Achieved

| Have you SUCCESSFULLY completed any of the fol | llowing qualifications*? |        | Yes      |         | No |                    |
|--|--------------------------|--------|----------|---------|----|--------------------|
| If YES, then tick ANY applicable boxes.        |                          |        |          |         |    |                    |
| Bachelor degree or higher degree               | Advanced diploma         | or as  | sociate  | degree  | e  | Certificate I      |
| Diploma (or associate diploma)                 | Certificate IV (or ad    | dvance | ed techn | iician) |    | Other Certificates |
| Certificate III (or trade certificate)         | Certificate II           |        |          |         |    |                    |



Of the following categories, which BEST describes your current employment status? (Tick ONE box only)\*



# 10 Statements and Conditions

#### **Privacy Statement**

I understand that MENTOR EDUCATION Pty Ltd is a Registered Training Organisation [RTO 21683] registered with the Australian Skills Quality Authority [ASQA] and is required to comply with the Privacy Act 1988 and the regulatory guidelines as determined by ASQA in compliance with the National Vocational and Training Regulation Act 2011.

I understand that from time to time MENTOR EDUCATION Pty Ltd is required to provide student and training activity data or reports in accordance with regulatory guidelines, as instructed by its governing registering body or government authority or in compliance with the terms and conditions of contracts for government funded training.

I understand that MENTOR EDUCATION Pty Ltd, the government or relevant authority may use this information to assist in planning, administration, policy development, program evaluation, resource allocation, reporting and/or research activities. For these and other lawful purposes, MENTOR EDUCATION Pty Ltd, the government or relevant authority may also disclose information to its consultants, advisers, various government agencies, media partners, professional bodies and/or other organisations. For more information in relation to how student information may be used or disclosed refer to the <u>Privacy Policy</u>.

#### Fees and Refunds

Fees and refunds are detailed in Mentor Education Student Information Guide

The following is a summary of key points:

- · Student have two attempts to complete multiple-choice assessments. A third attempt is available for a fee of \$15.
- An extension of time is available at a fee of \$145.
- If a student re-enrols in a course that has lapsed, the student will receive a 20% discount off the recommended retail price published on the Mentor Education website.
- Re-issue of a certificate (partial or full completion) will attract a \$50 fee for each.
- Re-issue of manuals will attract a \$75 fee for each manual. This fee includes postage costs within Australia.

Refunds will not be applicable in instances where materials have been distributed or where external provider fees are due. A refund of course fees may be made when MENTOR EDUCATION Pty Ltd is unable to proceed with the scheduled training. For further information refer to the Student Information Guide.

#### Verifying Your Past Qualifications

If you wish to claim National Recognition or Recognition of Prior Learning (RPL) for courses you have previously completed, please sign consent on the following page. I authorise MENTOR EDUCATION Pty Ltd, to collect use, disclose and store personal information about me for the purposes of enrolment and verifying my qualifications.

I agree not to assert any claims or cause of action of any kind against MENTOR EDUCATION Pty Ltd, their agents, clients, employees, and the individuals contacted by MENTOR EDUCATION Pty Ltd arising out of their qualification verification enquiry. I certify that all my qualifications are true

and correct.

#### Declarations

I declare that to the best of my knowledge all the information supplied in, and with this enrolment form is true and complete, I agree to abide by the conditions described in the Student Information Guide and in the terms and conditions contained therein. I consent to:

- The disclosure of personal information as described in the privacy statement.
- · Mentor Education emailing me information in relation to its products and services.
- Mentor Education providing information to media, education, career and industry association partners for the purpose of providing you
  with industry eNewsletters, industry association membership, assist with you learning or suggesting other tools that can help with your
  professional and career development.
- · Mentor Education using my course feedback



I have read and understood the course guide provided to me with the units of competency and I understand the requirements for completion of this qualification.



I have read, understood, and agree with these statements and conditions

Signature:

Date:

By entering my full name above, I understand and acknowledge that this constitutes a legally-binding digital signature.

# 11 Application Checklist

Before submitting your Student Enrolment Form please ensure:

I have completed all questions required of me on the Student Enrolment Form

I have read and accepted the terms in the Declaration on the previous page

I have provided a copy of one form of suitable identification (e.g., driver's licence, passport, birth certificate, or Medicare card)

I have completed the payment details in the payment form

# 12 Payment Details

| Amount:                    |  |
|----------------------------|--|
| Note:<br>(Office use only) |  |

#### Choose your payment option

| Credit Card       |                                    |
|-------------------|------------------------------------|
| Visa              | Mastercard American Express        |
| Card Number:      | CW:                                |
| Cardholders Name: | VISA / MASTERCARD AMERICAN EXPRESS |
| Expiry:           |                                    |
| Signature:        |                                    |

By entering my full name above, I acknowledge that this consitutes a legally binding digital signature and I hereby authorise Institute of Public Accountants to charge my credit card for the enrolment in the amounts listed above.

|   | onic Funds Transfer (EFT) is only for direct p  | oayments, not payme | nt plans |                 |
|---|---|---------------------|----------|-----------------|
|   | Electronic Funds Transfer (EFT)   |                     |          | )               |
| A | Acc Name: Institute of Public Accountants   | Transfer date:      |          |                 |
| E | Bank: National Australia Bank   |                     |          | )               |
| E | BSB Number: 083 054   | Reference*:         |          |                 |
| A | Acc Number: 464544727   |                     |          | 1               |
|   | * For the reference, please put RG146 + Your Su<br>MPORTANT: Please email confirmation of the tra |                     |          | <u>s.org.au</u> |

Please send the completed payment form and supporting documentation to:

| Email                             | Fax            | Mail                          |
|-----------------------------------|----------------|-------------------------------|
| pathways@publicaccountants.org.au | (03) 8665 3130 | Institute of Public Accountar |

Institute of Public Accountants, GPO Box 1637, Melbourne VIC 3001