

HOW TO AVOID SCAMS AFTER THE OPTUS DATA BREACH



STOP – Don't give money or personal information to anyone if unsure.

Scammers will offer to help you or ask you to verify who you are. They will pretend to be from organisations you know and trust like Optus, Services Australia, police, a bank, government or a fraud service.



THINK – Ask yourself could the message or call be fake?

Never click a link in a message. Only contact businesses or government using contact information from their official website or through their secure apps. If you're not sure say no, hang up or delete.



PROTECT – Act quickly if something feels wrong.

Contact your bank if you notice some unusual activity or if a scammer gets your money or information. Seek help from IDCARE and report to ReportCyber and Scamwatch.

What you can do to protect yourself today:

- Make your accounts as safe as your home. Set up extra steps on your accounts to stop people getting in.
- Add steps to show who you are when you log into your online services. This is called Multi Factor Authentication.
- This could be a code sent to your phone, a token or secret question. Your face or fingerprint or voice can also be the key to let you into your accounts.
- Ask your banks and service providers how to add more checks so no one can pretend to be you. And don't forget to tell them you have been in the Optus data breach.
- If you have received information from Optus, IDCARE or a Government service take the steps that have been recommended to you.

Scamwatch

www.scamwatch.gov.au

IDCARE

1800 595 160
www.idcare.org

ReportCyber

www.cyber.gov.au



SCAMWATCH

THREE WAYS TO AVOID SCAMS

STOP

Don't give money or personal information to anyone if unsure



THINK

Don't click on links or respond to callers before you know it's real



PROTECT

Act quick. Call your bank to secure your accounts. Seek help and report scams



Before you act, check who you're dealing with.
Call the organisation using a number you've searched online.
Never use a number given to you.

Scamwatch
www.scamwatch.gov.au

IDCARE
1800 595 160
www.idcare.org

ReportCyber
www.cyber.gov.au



ACCC
AUSTRALIAN COMPETITION
& CONSUMER COMMISSION



SCAMWATCH