

Financial Services Referral Checklist

Confirm the financial services provider has an AFSL or is an authorised representative.

Confirm the financial services that your client is seeking.

Confirm the financial services provider is authorised to provide those services.

Provide the client with written information about the services that the financial services provider can provide and how to contact the financial services provider.

Is there an arrangement with the financial services provider under which you, your firm or an associate will receive a benefit? If yes, disclose the benefit to the client in writing.

Seek the client's consent to provide personal information to the financial services provider if asked (and only provide personal information if consent is given).

Request the client to acknowledge receipt of the referral and disclosure of benefits.

Retail a copy of the written referral, disclosure and consent (if given) on the client's file for future reference.

