

Internet Investigations
Theft of Intellectual Property
Spear Phishing
Ransomware
Payroll Compromise



# Internet based investigations – IP Addresses

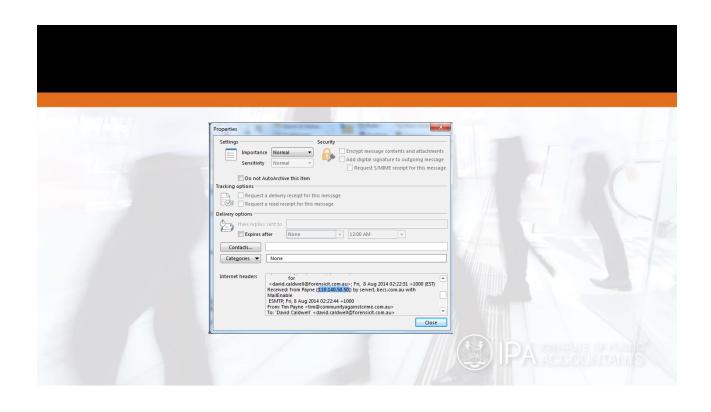


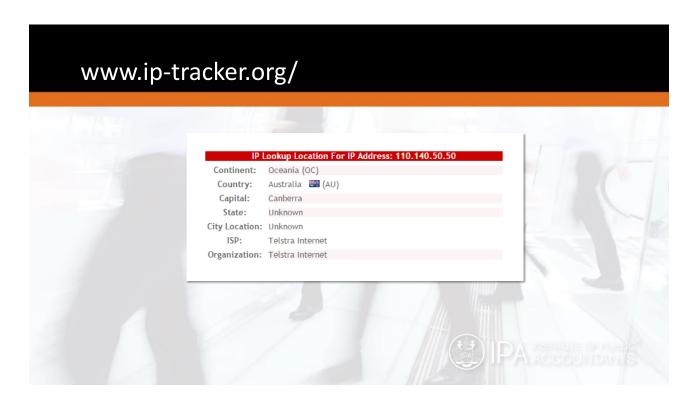


# IP Address (Internet Protocol)

An IP address is a unique numeric value assigned to any computer on the internet

203.122.145.110







### What does the IP address tell us?

The identity of the Internet Service Provider (ISP) who was used.

From the ISP we can find out the name, address and billing information of the owner of the Internet Access Account.



### Madeline Pulver- Mosman Collar Bomb Hoax

On 3 August 2011 in the mid-afternoon Peters walked through the front door of the home wearing a rainbow balaclava and carrying a baseball bat and a backpack. He confronted Ms Pulver and then told her: "I'm not going to hurt you." He then removed a black box from the backpack and tied it around his victim's throat with a USB stick and a two-page letter.

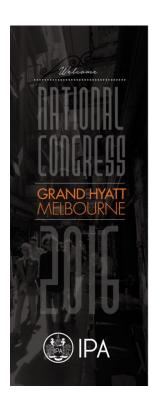
Read more: http://www.smh.com.au/nsw/ maddie-pulver-bomb-hoax-pictures-released-20121019-27von. html#ixzz3BTTTKc5a





Read more: http://www.smh.com.au/nsw/count-to-200--ill-be-back--if-you-move-i-can-see-you-details-of-maddie-collar-bomb-revealed-20120308-1ulir.html#ixzz3BTWJRJ6M

http://en.wikipedia.org/wiki/Brian\_Douglas\_Wells



### Sources of Evidence & Info

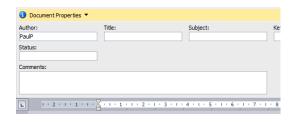
- Two primary sources of evidence
- USB placed around Madeline's neck containing a ransom demand
- Gmail account <u>dirkstruan1840@gmail.com</u> from the ransom demand





### **USB** Device

Contained a ransom demand in a Word documentMetadata



- Deleted: Two previous versions of demand
- Deleted: Draft letter of demand addressed to the "Trustee of the James M.Cox Estate Trust".



# The Gmail Account – dirkstruan1840@gmail.com

Information from Google:

- · Created on 30 May 2011
- · IP address Chicago airport
- · Airline passenger list

On the day of the assault on Madeline Pulver the account was accessed three times. Tracing the IP addresses identified:

- 1 public internet terminal at Kincumber Library
- 2 & 3 Avoca Beach Video



### Credit Cards & CCTV

### Credit card records:

- Purchase of a USB device and a purple lanyard from Officeworks in West Gosford on July 4
- Purchase of a black aluminium softball bat from Rebel Sport at Erina Fair on July 16

### **CCTV** footage:

- Erina Fair shopping centre Baseball bat
- Kincumber Library Gmail account access
- · Avoca Beach video shop Gmail account access
- · Sydney airport flight to USA
- · Purchase of items to assemble the homemade "explosive" device



### IP Address Logs & Data Retention Laws

- "Data retention" describes the retention of metadata by telecommunication services providers (BigPond/Optus etc) for all customers for a legislated period of time.
- That data is then available for law enforcement agencies to use in their investigations.



### What is Metadata?

Metadata is widely understood by government officials to include the following:

- 1. Telephone numbers
- 2. The IP addresses of computers from which messages are received or sent
- 3. Location of parties making phone calls/communications
- 4. To and from email addresses on emails
- 5. Logs of visitors to chat rooms online
- 6. Chat aliases or identifiers (the name a person uses in a chat room online)
- 7. Start and finish times of internet sessions



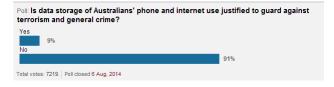
### Metadata is not:

- 1. Content of a phone call or an email
- 2. Subject line of an email
- 3. What is said in a chat room online
- 4. Content of a SMS
- Attachments to emails
- Web camera transmissions
- 7. Websites a person visits (i.e. browsing histories)
- 8. Names of websites

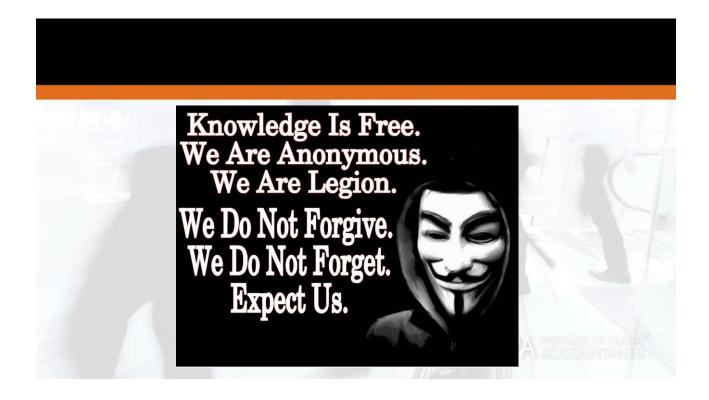


### Is this a new thing?

- Agencies accessed metadata <u>330,640 times</u> in 2012-13 an 11 per cent increase in a year and a jump of 31 per cent over two years.
- ASIO is not included in the figures as it is exempt from having to report the number of requests it makes
- Something similar proposed about 2 years ago....which wasn't popular with most.



Even 'anonymous' weren't happy with the Australian Government's idea!





### Hackers cripple ASIO site to protest web spy plan

Over the past week Anonymous'
Australian Twitter account has been boasting it will attack the ASIO website and that of Defence Signals Directorate. "The anonymous Operation Australia hackers have today again been busy with further attacks on the ASIO and DSD website," Anonymous Australia wrote on Wednesday.



ASIO's website was down for at least half an hour this morning and now either works, loads slowly or doesn't work at all.



### 2010 PayPal DDoS Attack

- PayPal pulled support for Wikileaks, which had dumped 250,000 classified US State Department cables.
- PayPal said the move was in response to "a violation of the PayPal Acceptable
  Use Policy" because Wikileaks "was encouraging sources to release classified
  material."
- Anonymous DDoS attacks PayPal, Amazon, Visa, and MasterCard websites
- DoJ arrest 16 people for Anonymous-related DDoS attacks
- Claiming to support transparency and counter-censorship.



# **Anonymous Targets Trump**

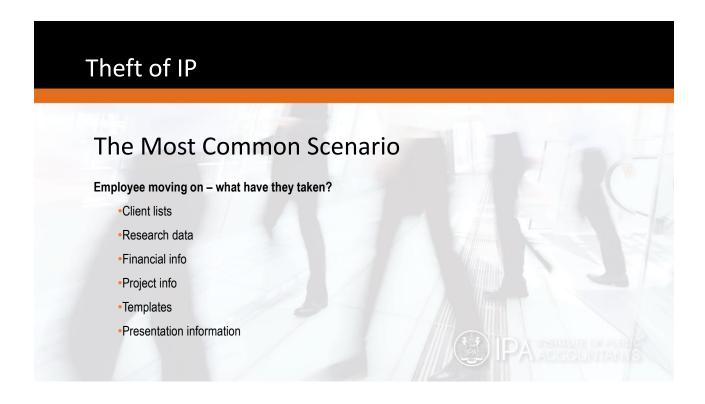


Back in early March, hackers affiliated with Anonymous tried to reboot their Operation Trump campaign by calling for everyone to take down Trump's websites in a coordinated effort on April 1. Almost immediately, the initiative was criticized by people within Anonymous as irresponsible and "cringeworthy," but a dedicated group apparently moved on with the plan



### Census DDoS Attack







# Case examples

- · Wilson v Secure
- Utilities company external hard drive
- Property Development company Keylogging



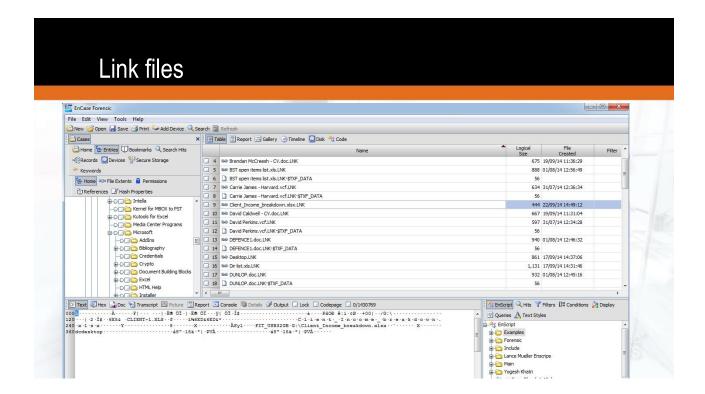
### What do we examine?

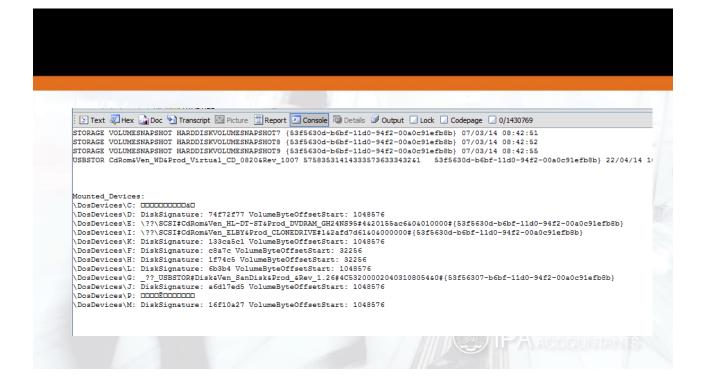
- Employee's desktop/laptop/iPad/phone:
  - Link files
  - Deletion
  - Webmail
  - External storage (USB) devices
  - Discussions with other employees
  - Social Media: Facebook/Twitter/LinkedIn
  - Registration of business names
  - Lease of Premises



# Chronology

- Analyse the time leading up to departure
- · Evidence of USB device insertion on computer
- Power off command to USB device?
- What documents have been accessed immediately before or after the USB?
- Do link files show source of document as a USB device?
- What documents have been sent off to a personal webmail account?







### Prevention

- · Monitor the business environment
- · Have a departure process
- Understand who the 'key' employees are
- · Real time alerts based on risk profile
  - · USB device use
  - Document access
  - Document copying
  - · Emailing documents to personal accounts



### Criminal Law – Is theft of data an offence

- Oxford v Moss (1979): Student stole an exam result paper and was charged with theft.
- The court ruled that information was not property within the definition of the Crimes Act and therefore was incapable of being stolen.
- Definition of property: "property includes money and all other property real or personal including things in action and other intangible property."
- Crown appealed dismissed.
- · R v George

# ACORN - Australian Cybercrime Online Reporting Network

The ACORN is an online system where people can securely report cybercrime, and find advice on how to recognise and avoid it.

1 April - 30 June 2016 - 10,810 reports

1 July – 30 September 2016 – 11,556 reports

Top 3 crimes: Scams or fraud/purchase or

sale/bullying

Top target: Email



# Spear Phishing \$367,000

- On the same day that the CEO takes annual leave, the CFO receives an email request to transfer \$367,000.
- To and fro of email over the course of that day and the next.
- · Funds transferred.
- Attacker gathered names, roles and email addresses from the companies website.
- CEOs email was made to look legitimate e.g. David Caldwell <david.caldwell@forensiicit.com.au>
- New domain name registered days before the attack in Bermuda
- CEO comes back from leave and the CFO asks him about the transfer



# Spear Phishing \$35,000

- Financial Controller receives an email from the MD
- Requests transfer of funds \$35,000
- Grammar slightly different
- Checks with MD by phone
- Investigation shows that email address used was compromised in LinkedIn hack in 2012.



### Ransomware

 Engaged in a matter where the network has been encrypted and there is a 'dispute' taking place between the business and the IT outsourcers.





# **Educating Staff**

- Phishing education software
- Security education
- Training employees on identifying spoofed emails
- How to respond/report
- Testing ongoing through internal phishing campaign



# Victoria Police warn of malware-laden USB sticks in letterboxes

It's called 'junk mail' for a reason people: take the pizza vouchers and ignore the rest



21 Sep 2016 at 07:31, Simon Sharwood







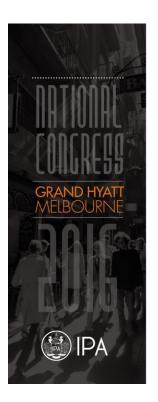


Police in the Australian State of Victoria have warned citizens not to trust un-marked USB sticks that appear in their letterboxes.

# Key Logging (Computer Monitoring) \*\*Total Part | \*







# Key Logging - Software

### **Smartphone Spy App**

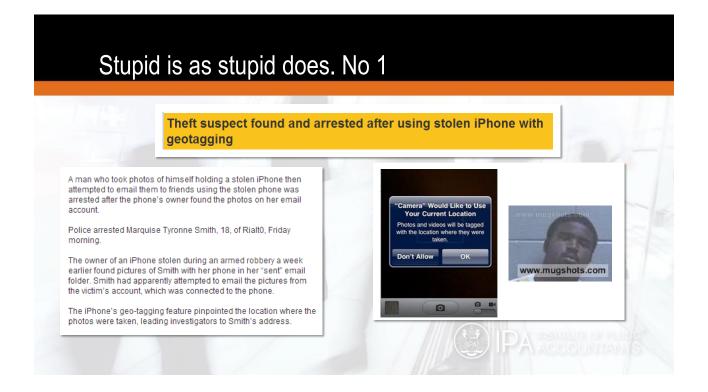
Wonder where your kids went last night? Can't reach them by the phone? Learn where your kids are (and were) with Hoverwatch Cell Phone Spy! Hoverwatch is meant to help you protect and supervise your kids, giving you the ability to track their location, discover their daily routes, listen to their calls and read their text messages.



### **Protect and Supervise Your Kids**

Cell Spy is made to help you supervise your kids, turning their Android phone into a spying device. With this program, you'll always stand behind their back and know when they need your help or protection. Cell Spy will constantly track their location recording their every step, and watch closely who they speak with and what they talk about.





# Stupid is as stupid does. No 2



# Stupid is as stupid does. No 3

# Woman boasts of stealing car, robbing bank in YouTube video

December 05, 2012 8:00 am • By NICHOLAS BERGIN / Lincoln Journal Star

Within hours of a Waco bank robbery, Hannah Sabata posted a YouTube video in which she fans herself with \$100 bills and brags about stealing a car and holding up a bank.

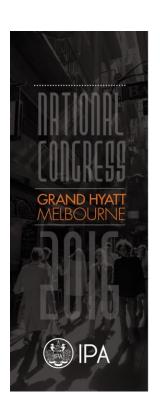
The sepia-toned video -- which she named "Chick Bank Robber" -- had been viewed more than 92,000 times by 8:30 p.m. Tuesday and made national headlines.

York and Polk county sheriff's offices arrested the 19year-old woman without incident at her home in Stromsburg the day after the Nov. 28 Cornerstone Bank

Set to a soundtrack of "Warning" and "Minority" by punk rockers Green Day, Sabata uses notes written on an art pad and subtities to communicate. She boasted of smoking weed; stealing a shiny, silver Pontiac Grand Am; then using a gun, a pillowcase and a note to rob a bank of \$6,256.







# Takeaway: Manage your Environment

- Backups
- Segregation of data based on role etc
- Monitor what's happening on the systems (Carbon Black etc)
- Retention of deleted email
- Staff departure process
- Regular security audit
- Educate your employees

